ANNUAL REPORT

The Hospital Auxiliary Association
of the
Stratford General Hospital

For Period
April 1, 2009 to March 31, 2010

118th
Annual Meeting
Monday, June 14, 2010
11:30 a.m.

Stratford General Hospital
E1-609
TD Bank Financial Group Education Room

Luncheon at 12:00 Noon
AUXILIARY PRAYER

Almighty God and Heavenly Father of Mankind
Bless we pray Thee our endeavors
In those hospitals in which we strive to bring comfort
And hope to all who are in distress of mind and body

Guide us so that we may use the privilege given us
To help the aged, the ill and the very young
With generosity, with discretion and with gentleness

Give us the strength to labour diligently
The courage to think and to speak with clarity
And conviction but without prejudice or pride

Grant us we beseech Thee both wisdom and humility
In directing our united efforts
To do for others only as Thou would have us do

AMEN
The annual meeting was held at the English Parlour in Stratford at 11:30 a.m. President Mary McTavish welcomed 80 members and guests. Grace was said by Shirley Russell and lunch was served.

Andrew Williams CEO of HPHA was introduced and welcomed by President Mary McTavish. Mr. Williams brought greetings from the hospital board and staff and expressed his appreciation for the work the volunteers are doing for the hospital.

Guest Speaker Magda Rigo. Director of Organizational Development and Community Resources, Markham Stouffville Hospital was introduced by Jean Paul. Ms. Rigo has a great deal of experience in working with volunteers. She emphasized that there are many challenges facing volunteer programs. The age of volunteers ranges from 14 to 92, and retention of volunteers is also a challenge. Vision and commitment throughout the whole organization is needed. The OHA is very supportive of the volunteer sector, however, there is difficulty in recruiting leadership volunteers. The new volunteer is seeking a short-term commitment and variety. They have high expectations, they are highly skilled, and expect good organizational structure. 60% of hospitals in Ontario have an auxiliary or volunteer association. 24% of those have disbanded. The only way to move forward is to create what works. Changing “auxiliary” to an “association” does make a difference, as does changing from “volunteer services” to “volunteer resources”. The history of the volunteers needs to be recognized but then we need everyone at the table to move forward. The creation of an advisory committee to provide ideas, clear delineation of roles, and legal counsel to assist in moving from one structure to another are necessary to the success of these changes. It is important to note that this process constantly evolves – whatever works this year, may not necessarily work next year. Pat Willows thanked the speaker for bringing her message and encouragement to Stratford.

Business Meeting: Together, the members recited the Auxiliary Prayer.

Long Service Awards: President Mary McTavish and Verla Russell, Chair of Region 2, HAAO presented long service awards.

Minutes of the Annual Meeting June 12, 2008:
A Motion was made by Vi Roulston and seconded by Maureen Carroll to approve the annual report of June 12, 2008 as presented. Carried.

Reports:
A Motion was made by Shirley Russell and seconded by Pat Million to approve the convenors’ reports as presented. Carried.

A Motion was made by Enid Lantz and seconded by Jean Paul to approve the financial report as presented. Carried.

A Motion was made by Marilyn Schneider and seconded by Maureen Carroll to retain the services of BDO Dunwoody Financial Services for the coming year. Carried.

New Business
A change of date was announced for the planning meeting. It will take place July 16, 2009 at 1:30. The location will be announced.
President Mary McTavish announced that Maureen Carroll has agreed to co-ordinate the quilt raffle, Dorothy Landers and Jean Tsaltas will co-ordinate the next bake sale, and Pat Million has agreed to co-ordinate the “Tooney Sale”. However, we still need a fundraising chair.

**Installation of Officers:**
Mary McTavish presented the proposed slate of Officers for the coming year. There being no further nominations from the floor, the officers were installed by Verla Russell, Chair of Region 2, H.A.A.O.

A Motion was made by Vi Roulston to adjourn the meeting.

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**A Salute to Auxiliary Projects through-out the year!**

*Thank you for making this possible!*

Heart and Soul Campaign Co-chair Tom Orr accepts a Big Cheque from SGH Auxiliary President Mary McTavish at the Foundation’s AGM, June 2, 2010.

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**I AM A VOLUNTEER**

I think of my community not of myself  
I have a big heart, not a narrow mind  
I believe that actions speak louder than words  
I feel I can give so much more than I can ever ask or earn  
I know that what I do today will help create a better tomorrow  
And I believe in the wisdom of our youth and the energy of our elders  
I proudly contribute to my community  
And I know I make a difference

* I am a volunteer
Executive Board

President    Mary McTavish       271-4146   rjmct@rogers.com
Past President Mary MacPherson  273-6809   macpherson62@sympatico.ca
1st Vice-President Patricia Million 271-6553
2nd Vice-President VACANT
Recording Secretary Dianne Hern  271-3590   hern1949@rogers.com
Corresponding Secretary Barb Johnson  271-2884   barbjohnson@wightman.ca
General Treasurer Maureen Marcelissen 271-7079 maureen@cavalier.on.ca
Asst. Treasurer Enid Lantz  271-9461   klantz@rogers.com
HELLP Lottery Treasurer Donna Harris  273-0762 r.dharris@sympatico.ca
Shops Banker Don Kyle  273-6155
Shops Treasurer Linda Lindner  273-3079   llindner@hotmail.com
Asst. Shops Treasurer Ross McTaggart  275-2497 rmmctaggart@rogers.com

Standing and Sub-committee Convenors

Blood Donor Clinic Joan Anderson  271-3976   jlandy@sympatico.ca
Co-Convenor Stella Butson  272-0996
Coffee Shop - Convenor Marilyn Cook  271-1262   billandmarilyncook@rogers.com
Staffing Helma Luyten  595-4260   blueskies@cyg.net
Gift Shop - Convenor Barb Hobson Ext. 243  271-3773 hobkl@yahoo.com
Staffing Joanne Young
Dianne Hern
June Chapman
Grocery Tape Program Jean Tsaltas  271-3044
H.E.L.P.P Lottery Betty May Hamilton  271-8294   emhamilton@rogers.com
Co-Convenor Rosemarie Priestap  271-4745
Historian Patricia Million  271-6553
Information Desk Don Soper  271-5135   don-mar@rogers.com
Co-Convenor Darlene Bell  273-5909
Library Cart Nancy Stewart  393-5622   nancy_stewy@msn.com
Newsletter Andrea Page  272-8210 Ext. 2627 andrea.page@hpha.ca
Public Relations Phyllis Dawson  271-5299   prdawson1@cyg.net
Program VACANT
Social Nancy Sneddon  273-2029   nsneddon@gto.net
Teen Volunteers Alla Mota  272-8210 Ext.2551 alla.mota.@hpha.org
Telephone VACANT
Volunteers in Perth Phyllis Dawson  271-5299 prdawson1@cyg.net
Vol. Serv. Coordinator Alla Mota  272-8210 Ext.2551 alla.mota.@hpha.org
As we come to the end of our 118 years as an Auxiliary, we have much to celebrate. We can be justly proud of our legacy of service to our hospital and especially the patients. From a feisty group of 48 women in 1892, who were instrumental in getting our hospital started, we have grown into a vibrant group of 200 plus volunteers, both women and men. We have seen many changes over the years. Our hospital has grown from the original Avon Crest building to the 1950’s “new hospital” (now the West Wing) and then the 1990 East Wing, and now the new North Wing to be opened in August. Imagine how proud and thrilled those 48 women would have been if they could have seen into the future!

Along with our fellow Auxilians over the years, we have built a strong foundation to support our new organization: Volunteers of Stratford General Hospital. Opportunities for our volunteers are increasing almost daily. With the opening of the north Wing, there is already a call for new positions in the surgical unit.

But along with the new opportunities and challenges, we still have our former necessary positions. There will always be a need for people to help in the Gift Shop, the Coffee Shop and the Information Desk. Patients still need to be fed and comforted when they are feeling vulnerable and lonely. Money still needs to be raised for new equipment. Hospital staff always look forward to our bake sales and our Christmas Craft sales. Never forget we are an important part of the hospital community.

It has been a very challenging year for all of us. The ongoing construction on the North Wing seemed “never ending” at times. We wondered if we would ever see the reality of a new storage room, as our heroic coffee shop and gift shop staff battled the dust of our temporary basement storage space. However, we now have a lovely new storage space on the main floor and frowns have been replaced with smiles. Plans are also in place for adding a vestibule to the south lobby entrance, during lobby renovations. This should remedy the cold draughts experienced by the Lottery and Information Desk Volunteers.

Fund raising remained an uphill battle with the economy still in recovery mode. But our members came through as always, and we managed to raise $70,000 towards our pledge to the Hospital Foundation. Special thanks must also go to the Stratford Men’s Choir for sponsoring a “Hymnfest” at St. Andrew’s Presbyterian Church on February 28, 2010. In spite of challenges for Olympic hockey, weather, etc., they raised over $500 to go to the Auxiliary for the Hospital Foundation’s “Heart & Soul” campaign. Thank you to George Broadfoot, Charles Reid, Earl Clarke and Michel Allard plus all the choir members. Community support such as this, is what makes us strong.

Finally, I would like to give a special “thank you” to the Executive Board and Convenors. No one could ask for a better group with which to work. Your support and unfailing effort and humour has been “the wind beneath my wings.” I could not have done this job without you. And now we pass the torch to the Volunteer Advisory Council of the Volunteers of Stratford General Hospital. You will have our full support as you carry on our proud heritage of 118 years.

Respectfully submitted,

Mary McTavish
President
As the vice-president of the H.A.A. of Stratford General Hospital, I attended the executive and general meetings as able.

I assisted with the 2009 Spring Luncheon, organized a Toonie Draw fundraiser in May and sold tickets at the Christmas Boutique.

In February 2010, I helped to organize a musical fundraiser with the Stratford Men’s Choir.

The $515.00 proceeds of the Hymnfest were used to support the H.A.A.’s pledge to the Heart and Soul Campaign.

Respectfully submitted,

Patricia Million

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Balance on hand | Mar 2009 | $50.00  
Cheque Received | Jul 27, 2009 | $44.16  
Jan 14, 2010 | $44.60  
**TOTAL** | **$138.76**  
Cards & Stamps | $126.73  
Cash on Hand | $12.03  

All above items have been recorded and reported.

Meetings attended = 6

Estimated hours spent = 150

As this ends my time as corresponding secretary with the Hospital Auxiliary Association I’d like to thank all those who took the time to contact me with information especially Vi Roulston and Don Soper. My best wishes to SGH Hospital Volunteers on their new venture.

Sincerely,

Barbara Johnson
REPORT OF THE GENERAL TREASURER – MAUREEN MARCELISSEN

Hospital Auxiliary Association
of the Stratford General Hospital

Treasurer’s Report as at March 31, 2010

12-Apr-10

GENERAL ACCOUNT

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TOTAL BALANCE GENERAL ACCOUNT MARCH 31, 2010

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REPORT OF THE H.E.L.P.P. LOTTERY TREASURER – DONNA HARRIS

Treasurer: Donna Harris

Hours of Service: 9:00 a.m. to 3:30 p.m.

Services:
• Collection of money for deposit
• Banking receipts
• Auditing winning tickets and recording same
• Monthly report – Auxiliary
• Ledger entries – once a month
• City Hall – complete application form for licenses and fax to H.A.A.O.
• Submit final report and financial statements at end of each license
• Year-end statement of receipts and disbursements to City Hall
• Order tickets from H.A.A.O. and issuing cheque in payment for same
• Photostatting of reports, bank statements, etc.
• Preparing books for audit and delivering same to accountant
• Delivering cheque to Foundation Office in payment to equipment

TOTAL HOURS: 205

DONATION: $8,000.00 to Stratford General Hospital Foundation for purchase of Triple Colleague IV Pump.

Respectfully submitted,

Donna Harris, Treasurer H.E.L.P.P. Lottery
To Date: H.E.L.P.P. Lottery has raised $222,295 for Hospital Equipment

1992-93 $16,000 towards the CT Scanner
1993-94 $10,000 towards the CT Scanner
1994-95 $8,000 purchased 5 pieces Pediatric Rehab Equipment:
  • Training Stairs $2,300  • Supine Stander $1,500
  • Tristander $2,995  • Prone Stander $1,100
  • Kneel Stander $1,000
1995-96 $13,900 for the following:
  • Stretcher Bed for ICU $8,500  • Medical Electric Patient Lift $5,400
1996-97 $12,500 purchased an Electric Bed with Air Mattress
1997/98 $14,000 purchased the following:
  • Striker Transport Stretcher
  • Hummer (used for removal of Nasal Polyps)
1998-99 $11,000 purchased a Drill for Joint Replacement and one Medication Cart
1999-2000 $12,000 purchased a Pro Pak Transfer Monitor
2000-01 $12,000 towards a pledge to purchase 2 Microbiology Microscopes
2001-02 $8,000 paid the rest of the pledge for the above Microscopes
2001-02 $7,000 purchased 2 Baxter Colleague Single Channel IV Pumps for Maternal Child
2002-03 $12,500 purchased Microbiology Microscope
2003-04 $9,500 purchased the following:
  • 3 Abdominal Hysterectomy Sets
  • 1 Dynamic Hip & Screw set @ $5,000
2004-05 $14,000 towards the purchase of a Biphasic Defibrillator 2005
2005-06 $12,500 towards a Vacuum Biopsy System for Mammography/ Breast Assessment
2006-07 $13,000 towards 2 small Warming Cabinets for the New Operating and Recovery rooms
2007-08 $15,000 towards 2 C.P.A.P. machines for the Maternal/Child Unit
2008-09 $12,500 purchased a Slit Lamp Topcon + Applanation Tonometer for the New Emergency Department
2009-10 $8,000 purchased a Triple Colleague IV Pump

Respectfully Submitted: Donna Harris – Treasurer H.E.L.P.P. Lottery
FUNDRAISING

Quilt Raffle ~ December 17, 2009

Convenors: Maureen Carroll and Vi Roulston (Scheduling)
Results: A profit of $4,808.93

As we finalize another quilt raffle by the Auxiliary Volunteer Association of Stratford General Hospital, we wish to thank all the volunteers who have helped make it another success.

By the middle of November we had our tickets sold (3,500). Sales began September 8th with a mailing going out to all current members. (Some were sent back unsold and some lost, Maureen has recorded these.) Shifts at the hospital were 9-12, 12-3; outside hospital 9-12, 12-3, 3-6 and at the market 8-12. Approximately 350 hours in all. Our outside locations included, Food Basics, Zehrs, Zellers and the market.

Maureen Carroll did an excellent job of recording tickets making sure money and tickets were always available at all sites and picking up stubs and money and then depositing at the hospital. She sent thanks to each of the outside sites.

Between Maureen and June Chapman we had 4 Saturdays at the market. Marilyn and Glen Allin transported the quilt to and from our outside sites. Help also from Nancy Sneddon and Mary McTavish. Special thanks to the Allins who were working under adverse health conditions.

Thanks also to the persons who selected the quilt. Good choice! Thanks also to Alla Mota for her cooperation.

The draw was held on December 17, 2009. The winner was Dianne Cobb of Stratford.

Respectfully submitted,
Vi Roulston (Scheduling) and Maureen Carroll (Convenor)
Silent Auction ~ November 4 & 5, 2009
Convenor: Carol Quail
Profit: $2,144.50

Christmas Boutique ~ November 26, 2009
Crafts: $379.00
Bake Sale: $629.00
Raffle: $273.00
Profit: $1,281.00
Raffle Convenors: Pat Million, Phyllis Dawson, Barb Johnson
Crafts Convenors & Helpers: Nancy Sneddon, Donna Harris, Olive Siemon, Fern Schaefer, Elinor Murdoch
Bake Table Convenors & Helpers: Jean Tsaltas, Dorothy Landers, Lil Morris, Noreen Olivier, Barb Zavitsky

Bridge & Euchre ~ February 5, 2010 ~ Kiwanis Centre
Convenors: Doris Belland & Mary Nyenhuis
Profit: $936.65
A very enjoyable afternoon. We had some men attend this time and they enjoyed the desserts plus the cards and camaraderie.

Thanksgiving Bake Sale ~ October 8, 2009
Convenors & Helpers: Jean Tsaltas, Dorothy Landers, Lil Morris, Barb Zavitsky and Mary Nyenhuis
Profit: $610.50

Valentine Bake Sale ~ February 12, 2010
Convenor: Noreen Olivier
Profit: $390.00
**FUNDRAISING EVENTS – April 1, 2009 to March 31, 2010**

### Spring & Summer 2009

- **Easter Basket**: $46.00
- **Spring Luncheon/Fashion Show**: $1,092.14
- **Spring Lunch 50/50**: $125.00
- **Spring Lunch Door Prize**: $104.00
- **Violets**: $29.56
- **Mother's Day Bake Sale**: $357.25
- **Toonie Sale**: $145.00
- **Father's Day Draw**: $67.00
- **Annual Meeting 50/50**: $95.00

### Fall 2009

- **Thanksgiving Bake Sale**: $610.50
- **Silent Auction**: $2,042.77
- **Quilt Raffle**: $4,808.93

### Christmas

- **Bake Sale**: $629.00
- **Bazaar**: $379.00
- **Raffle**: $273.00

### Winter/Spring 2010

- **Bridge & Euchre**: $936.65
- **Valentine Candy Sale (Rheo's)**: $206.00
- **Valentine Bake Sale**: $390.30
- **Re-Scheduled Xmas Lunch 50/50**: $43.00
- **Easter Candy Sale (Rheo's)**: $425.00
- **Stratford Men's Choir**: $515.00

### Year Round

- **Can Do**: $787.47
- **Grocery Tapes**: $809.99
- **Misc Lobby Sales**: $1,112.73

**Total**: $16,030.29
CONVENORS REPORTS

COFFEE SHOP REPORT
Convenor Helma Luyten

First off I wish to thank Marilyn Cook for an excellent job as convenor of the Coffee Shop. She had done a tremendous job in keeping everyone and everything in order. I had been doing some of the ordering this past winter in her absence. She has stepped down from this position for medical reasons. She has appointed me, Helma Luyten. I will do the best that I can.

So far everything is on track. The new storage room is upstairs now. Just a few little glitches. It is a pretty good sized room. We got new shelves too. The old ones weren't up to code anymore. They have just given another key to the gift shop. Up until just recently we were sharing the same key. We haven't needed any new appliances.

The next biggest hurdle will be the renovation of the lobby. Hold on, I'm sure we will have our fair share of dust. We all know that it will be great when completed. No final dates have been mentioned as yet. It is estimated to begin spring of 2011.

One of the students will be starting University in September. We all wish her the best. We are going to see if it will work, to just have three students during the week. Leah Johnson works on the weekends. She attends College now in London.

I would like to thank Don Kyle for all the hard work he does in keeping the funds straight. Also Mary Gasho in organizing the volunteers. It really is a big job making sure we have enough help. Thank-you so much.

Helma Luyten

HISTORIAN
Convenor Patricia Million

As the historian of the H.A.A. of the Stratford General Hospital I maintained the history binder by clipping newspaper items; organizing pictures, saving fundraising posters and newsletters, annual reports etc.

I prepared a brief historical over-view of the 118 years of H.A.A. at S.G.H. This report is printed in this year’s Annual Report and will be included in the Hospital Foundation’s “Monitor” Newsletter which is mailed to all contributors to the Foundation.

Respectfully submitted,

Patricia Million
HOSPITAL AUXILIARY OF STRATFORD GENERAL HOSPITAL

ANNUAL REPORT FOR THE PERIOD APRIL 1, 2009 TO MARCH 31, 2010

H.E.L.P.P. LOTTERY ANNUAL REPORT
Convenor Betty May Hamilton & Co-Convenor Rosemarie Priestap

Hospital Equipment Lottery Project for People - H.E.L.P.P.

Volunteers: 30
Volunteer Hours: Recorded by computer
Convenor Hours: 36 (making up schedules at home)
Comments: A Triple Colleague IV Pump - $8000 was purchased.

Thank you to all who helped earn the funds to purchase this piece of equipment
Respectfully Submitted,

Betty May Hamilton

REPORT OF THE SHOPS TREASURER
Linda Lindner

The duties of the Shops Treasurer for the Coffee & Gift Shops include the following:

- Collect and pay all bills at month end and, where practical, hand deliver the payments to the vendors.
- Print paycheques for the Coffee Shop payroll prepared by SGH Payroll Department.
- Prepare monthly financial reports, statements & analysis, and distribute same to executives.
- Attend the Executive & General Meetings as required.
- Prepare and remit to the Federal & Provincial Government agencies/departments, the appropriate payments & documentation for GST, PST, Employee Deductions, and contributions to WSIB. The details for the latter three items are prepared by the SGH Payroll Department. Special thanks for their ongoing assistance.
- Purchase & distribute Canadian & US stamps to the Gift Shop for resale.
- Complete & deposit proceeds received from SGH & Coca-Cola at the bank.
- Prepare monthly transfer to our General Account.

I would like to thank Ross McTaggart for all his assistance and support during this past year, in preparing all month end reports. Much appreciated. I have found that there is considerable time and energy required to complete the monthly duties.
PROGRAM
Interim Acting Convenor Mary McTavish

Two General Meetings were held:

1. October 23, 2009 – Hospital Conference Room E1E, AB & C

   Special presentation re: program of the Joint Meetings of representatives of the Hospital Auxiliary and the Hospital Volunteer Services Group.

   A. Power Point Presentation – Alla Mota, Director of Volunteer Services HPHA
   B. Discussion Period – Mary McTavish, President, Stratford Hospital Auxiliary

   *Motion: “to merge the Hospital Auxiliary with the Volunteer Services Group to create a new group, Volunteers of Stratford General Hospital as of April 1, 2010” was passed unanimously by the auxiliary members present.

   Special Guests: Andrew Williams - CEO, HPHA
   Marie Ormerod – Director of Human Resources, HPHA
   Andrea Page – Director of SGH Foundation
   Members of the Volunteer Services Group

2. February 16, 2010 – Luncheon – The Olde English Parlour

   100th Anniversary Celebration of H.A.A.O.

   ◇ SGH was one of the founding members of the H.A.A.O. on February 16, 1910 ◇

   President Mary McTavish gave a short history of the H.A.A.O. and a detailed history of the Stratford General Hospital Auxiliary which was prepared by Vice President and Historian Patricia Million.

   Entertainment – Singer/Songwriter Betty Schlothouber playing guitar.

   *This was originally to be our Christmas Luncheon Meeting but had to be rescheduled due to stormy weather conditions in December.

INFORMATION DESK
Convenor Don Soper & Co-Convenor Darlene Bell

During the past fiscal year our volunteers put in approximately 3025 hrs on the hospital information desk. This number is down slightly due to the illness of our weekend volunteer and the difficulty in filling those weekend hours.

Many thanks to those who staffed the desk. Things are going well but we could always use a few more volunteers, especially for weekends.

Don Soper and Darlene Bell, Co-Convenor
GROCERY TAPE PROGRAM
Convenor Jean Tsaltas

April 1, 2009 to March 31, 2010

<table>
<thead>
<tr>
<th>Tapes</th>
<th>Store</th>
<th>Money</th>
</tr>
</thead>
<tbody>
<tr>
<td>$107,218.40</td>
<td>Sobeys</td>
<td>$214.43</td>
</tr>
<tr>
<td>$155,000.42</td>
<td>Zehrs</td>
<td>$344.44</td>
</tr>
<tr>
<td>$113,000.17</td>
<td>Zehrs</td>
<td>$251.11</td>
</tr>
<tr>
<td>$375,218.99</td>
<td>TOTAL</td>
<td>$809.98</td>
</tr>
</tbody>
</table>

Volunteer Hours for the Period: Total = 81

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Apr</td>
<td>6.0</td>
<td>Aug</td>
</tr>
<tr>
<td>May</td>
<td>7.5</td>
<td>Sep</td>
</tr>
<tr>
<td>Jun</td>
<td>7.0</td>
<td>Oct</td>
</tr>
<tr>
<td>Jul</td>
<td>4.5</td>
<td>Nov</td>
</tr>
</tbody>
</table>

TELEPHONE
Interim Acting Convenor Mary McTavish

The committee was responsible for notifying the Auxiliary members of upcoming General Meetings as well as fundraising events.

Our Auxiliary membership list was divided into 18 groups for active members plus a sustaining members group, each headed by a captain. The captains were responsible for notifying their lists about upcoming General Meetings as well as fundraising events such as bake & craft sales and luncheon/fashion shows.

We are still in the process of reorganizing the list to take into account those who would prefer to receive their information by e-mail.

A special vote of thanks is owed to the Captains: June Kinsman, Muriel Byard, Mary Rose Cannon, Anita Billo, June Chapman, Marion Davis, Esther Noe, Darlene Bell, Jean Riehl, Helga Costick, Dorothy Graham, Jean Paul, Diane Uniac, Joyce Dalglish, Ruby Murray, Joyce Jones, Lois Wells, Phyllis Dawson and Doris Belland.

The use of the Hospital Foundation Special Events Telephone line for the October 2009 meeting and the Christmas 2009 luncheon was greatly appreciated. Having definite RSVP's did make a difference.
The Hospital Gift shop has dealt with changes in the last year. The stock room was temporarily located downstairs and is now in a cleaner and more convenient location on the main floor. There is less space but this also means keeping the shelves more organized. The construction and H1N1 have reduced the traffic in the lobby with fewer sales this past year.

The items that are most popular are the jewellery, baby clothes, small toys, $1 cards and teddy bears. We have tried some new gift items that have sold well. The Christmas season is always a big selling time of year. The fresh flowers supplier has changed as the previous supplier changed her business from a store to a home based decorating business. “Catherine Wright Designs” is our new supplier.

The shop has struggled to find a permanent staffing convenor and several ladies have stepped up to help in the interim. June Chapman is the present convenor and we all need to help her fill in empty shifts. Make sure to find replacements when you cannot work and keep her informed of any changes to the master schedule.

During the past year new gift product lines were tried, most with success. The uniforms line initially was popular. There have been many vendors in the lobby that offer similar items as the gift shop resulting with some competition.

The chocolate line changed suppliers, previously Chocolate Barr’s and now Rheo Thompson. Rheo Thompson has had some special occasion sales in the lobby with success in sales.

Another change is that a committee to manage the shop will replace the shop convenor role. The transition to this committee administration is in process of being completed and should be in place soon.

As my last task as shop convenor I would like to thank everyone that helped me in my position of shop convenor from putting out stock, counting items for inventory to passing on phone calls and leaving me notes.

The success of sales in the shop relies on the volunteers who work the shifts to keep the shop open. Thank you to everyone for your time and commitment.
VOLUNTEER HOURS REPORT
Coordinator Volunteer Services – Alla Mota

<table>
<thead>
<tr>
<th>FY 09-10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Site</td>
</tr>
<tr>
<td>Stratford</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
</tr>
</tbody>
</table>

H.A.A.O. REGION 2 SPRING CONFERENCE – EXETER, ONTARIO
Submitted by Carol Quail

Registration & refreshments and opening by Verla Russell started under way by 9:00 a.m.

Liz Bell, South Huron Hospital Auxiliary President, welcomed everyone and there was a president’s roll call.

Carol Quail and Mary McTavish attended from Stratford.

Business of the minutes of the Fall Conference 2009, treasurer’s report, historian report and new business followed.

Debra Hunt, president, CEO and Chief Nursing Executive, South Huron Hospital told us that St. Mary’s Hospital in Kitchener has withdrawn from H.A.A.O.

Black and white photos are needed for the Fall Convention in November.

Region 2 needs a 1st and 2nd vice chairpersons.

Ken Oke, Mayor of South Huron told us that Exeter is the home of the white squirrels.

Cathie Thornton, H.A.A.O Director of Regions told us of the 100th Anniversary of H.A.A.O. being celebrated this year. She also gave us news of happenings in other regions and how we could be more successful in our endeavours.

1. Communities build more money for hospitals.
2. H.A.A.O. logo should be in anything you help raise money for.
3. $50 million has been raised in one community.
4. People want to belong to a good community.
5. People care about other people.
6. Rummage sales could make $10,000 for six months.
7. 90 year certificates were handed to Clinton Hospital and 60 years to St. Marys Memorial Hospital, St. Marys, ON.
8. Celebrate when you have an anniversary.
9. Let people know that you are successful.
10. 94% think that it is important to belong to an organization.
11. 67% will buy charitable tickets, and 34% send cheques.
12. Make fundraising fun.
13. Best ideas come from new members.
14. Start thinking positive.
15. 18 to 24 year olds contribute about $100 per person but over 65 year olds contribute $700 per person.
17. Listen to volunteers.
18. Accept changes as it is happening all the time.
19. Thank Your Volunteers often.

Dr. Ken Milne, Chief of Emergency, South Huron Hospital was our first speaker. He told us that academic rural medicine can be intellectual. They are eulogists. Dr. Milne has published 6 articles and was on the November 2008 cover of the Emergency Medicine Journal. He spoke on “pain control”. If you have a heart attack they will see you immediately. We get twice the medicine that the States do. He also spoke on “Barn door to needle time”. Their goal is less than 30 minutes. The average is 27 minutes in a rural doctor’s office, which is faster than larger communities. Two hours would be the most you would have to wait in a rural community. How fast does your hospital keep you waiting? You get high quality care in a rural community because most have 5 doctors. Dr. Milne has discovered that by bringing students to help before they go to medical school, chances are that one out of 10 will bring them back to the community. Try and get involved in the Health Kicks. Student’s research grants are available. Hospital support is a must.

Bruce Shaw, Foundation Chairman, South Huron Hospital spoke on Volunteering which is time and money. The States are the most generous in the world. When you volunteer, don’t expect anything in return. Canada is one of the most generous countries in the world, i.e. Haiti, earthquake relief. We help where is needed, even though we get taken in. We give to organizations even though 93% might go to management. Why do we do it? We improve knowledge, make new friends, we do make a difference. It is a good feeling. Volunteer help has improved. People live longer. Volunteers help powerful people. Some have mobilized volunteers. Students have to volunteer 40 hours before they can graduate. Big Brothers and Sisters will pay off in time. Talk to young people to volunteer. It will make us healthier and stronger.

We took a lunch break and it was simply delicious.

Joanne Bowen and her helpers put on a skit on “Rummage Sale”. Exeter puts on a rummage sale twice a year. They have been doing this since 1954. The skit was very humorous.

Unfinished business was discussed and the conference came to a closing.

The Fall Conference will be in Fergus this year.

Nomination report by Bonnie Brady, installation of the executive, adjournment and farewell followed.

Submitted by Carol Quail
An Historical Overview of the Hospital Auxiliary Association of the Stratford General Hospital
1892-2010
Prepared by Patricia Million, Appreciation to Mary MacPherson
Excerpts from the book “For your Health” SGH 1891-2002
By Dean Robinson with Carolynn Bart-Riedstra

2010 marks 118 years of Auxiliary service to Stratford General Hospital

Our roots were established in June of 1892 by 48 dedicated volunteers who formed the Women’s Hospital Aid with the mission to raise money to purchase linens and other necessities for the newly built hospital. That’s hardly surprising, in that it had been a group of women, including these 48 women, who had helped to kick-start the hospital idea in the first place. In its first five years of service, the WHA raised more than $1000 for the Hospital. During the 1st World War, the work of the Auxiliary increased, as did the membership, as the members became involved in the efforts of the Red Cross.

In 1909, the Junior Hospital Aid was organized, primarily to sustain the needs of the nurse’s residence. Mostly, the JHA membership comprised daughters or daughters-in-law of WHA. In 1932, the JHA amalgamated with the WHA. In 1976, a teen volunteer program began and they became known as the Candy Stripers because of their red and white striped uniforms. The Hospital Auxiliary Association supported these volunteers with uniforms, snacks and bursaries for post-secondary education. Selected teen volunteers were taken to Regional and Provincial Conferences. The Teen Volunteer Program continues at S.G.H under the supervision of the Director of Volunteer Services with Auxiliary support.

In 1934, a “Samaritan Cupboard” was established as a repository of gifts and toys which were given to patients in the new Children’s Ward. The WHA made a significant contribution to renovate, refurbish and equip this ward. During the Depression years, toys were replaced with items of urgently needed clothing. The Auxiliary campaigned for donations for hospital supplies during the war years.

Our existing Hospital was opened in 1950 and the name of the organization was changed to Women’s Hospital Auxiliary. Through fundraising efforts a new kitchen was equipped in the nurses’ residence: a nursing bursary was given and surgical instruments were purchased.

In 1955 the Chronic Care unit was opened in the Avon Crest Hospital. The Auxiliary was now serving 2 sites – the only auxiliary to do so. The Auxiliary volunteers visited the patients, provided Christmas gifts and treats, and held monthly Bingo parties for the patients. The Chronic Care Beds were later moved to the S.G.H. new East Wing but by 1995-96 very few patients remained in this ward as most had been placed in nursing homes.

In 1958, Auxiliary member begin to assist at Red Cross Blood Donor Clinics. Our volunteers continue to provide assistance at monthly clinics now run by the Canadian Blood Services.

By 1960, the membership had climbed to 129 and our Auxiliary President was a member of the local Hospital Board. Out first newsletter was issued in 1960 and is distributed twice yearly as “Nightingale Notes”. Also in 1960 a new Auxiliary Gift Shop was opened on the first floor in the south west wing.
The Coffee Shop was added in 1964. With a major east wing hospital expansion in 1988, a new, enlarged Gift shop and Coffee Shop were opened. A team of paid workers and volunteers staff the Coffee Shop to-day and funds raised each year support the Auxiliary pledge to the Hospital for new equipment.

To encourage male participation, in 1966 the organization became known as the Hospital Auxiliary. It became a Registered Charity in 1971.

The Library Cart service was initiated in 1972 and continues with weekly distribution of donated magazines to all waiting room areas of the Hospital.

In 1973 and 1995 the Auxiliary raised funds to purchase Mammography machines. Our current major equipment pledge is for a Digital Mammography Machine which will become the cornerstone of the New Breast Health Centre in the New North Wing. This $500,000 + machine is part of the Auxiliary’s $1 million pledge for purchasing technology as part of the “Heart and Soul” campaign.

Our organization became the Hospital Auxiliary Association of the Stratford General Hospital in 1975.

In 1992 the Hospital Equipment Lottery Project for People (H.E.L.P.P.) Lottery program was introduced in Stratford General Hospital. Recent Figures indicate that over $200,000 has been raised by the Lottery for hospital equipment. In March 2009, $12,500 was used to purchase a Slit Lamp Topcon + Application Monometer for the Emergency Department. This lamp enables the physician to look at the eye and assess possible injury or disease.

The Auxiliary pledged $350,000 towards the east Wing building fund and was a pace-setting donor to the 1995 CAT scan project.

Our first quilt raffle took place in 1995 when a pieced handmade quilt was purchased from a local Mennonite lady. The custom has proven to be a very lucrative way to raise funds. Other recent successful fundraisers have included Bake Sales, Silent Auctions, Bridge and Euchre parties, Music Nights, Christmas Boutiques, Spring Luncheons and Fashion Shows, 50/50 Draws and the “Can Do” program.

As we entered the new millennium, our Auxiliary remained strong and viable with a full slate of officers and approximately 265 members. New technology had changed the Health Care Industry and made for shorter hospital stays and less personal contact with patient and health care worker. The presence of the Auxiliary and Volunteers in the hospital helped to maintain that personal and caring aspect which is so important to patients.

With the outbreak of SARS in a Toronto Hospital on April 1, 2003 visiting hours and volunteers were restricted at S.G.H. Our income from the Gift and Coffee Shop declined and additional fundraising efforts were needed to help meet our pledge.

In August 2007, our members were saddened by the death of H.A.A. President Pauline Jones who had been diagnosed with Lung Cancer. A Vital Signs Monitor for the Chemo Unit was dedicated in memory of Pauline.

In January 2008 a multi-million dollar expansion and renewal of Stratford General Hospital began. The project which is expected to take 2 years to complete is on target. The Auxiliary strived to once again meet its pledge to the “Heart and Soul Campaign” despite the global economic down-turn of 2008-2009.
In 2006 an amalgamation process began between the Hospital Auxiliary Association, and the Hospital Volunteer services Group. Since February 2009, strategic meetings have resumed with representatives from both of these two groups. This transition committee continues to discuss ways to broaden volunteer opportunities and improve volunteer programs at Stratford General Hospital. The motto chosen by the committee is “Together We’re Stronger!”

The Auxiliary members had seen much change at Stratford General Hospital. We remained able to recruit new volunteers but were unable to fill all our executive positions and convenorships. The need for change was evident. At the General Meeting in October 2009, a motion was made to disband the Auxiliary and form a new Volunteer organization with the Hospital Volunteer Services Group. We look forward to this evolution with hope and commitment.

Because of the efforts of the original 48 women, our hospital and community continue to receive the benefits of their hard work and fund raising. Millions of dollars have been contributed for equipment and supplies and thousands of volunteer hours have aided both patients and staff. What would Stratford General have done in the past 118 years without the dedication of the Auxiliary members?
Hospital Auxiliary Association of the Stratford General Hospital

Financial Statements
For the year ended March 31, 2010
## Hospital Auxiliary Association of the Stratford General Hospital
### Financial Statements
For the year ended March 31, 2010

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<th>Page</th>
</tr>
</thead>
<tbody>
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<td>Auditors' Report</td>
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<tr>
<td>Financial Statements</td>
<td></td>
</tr>
<tr>
<td>Statement of Financial Position</td>
<td>3</td>
</tr>
<tr>
<td>Statement of Operations and Changes in Fund Balances</td>
<td>4</td>
</tr>
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<td>Summary of Significant Accounting Policies</td>
<td>5</td>
</tr>
<tr>
<td>Notes to Financial Statements</td>
<td>6</td>
</tr>
<tr>
<td>Schedule of Fundraising Revenue</td>
<td>8</td>
</tr>
<tr>
<td>Schedule of Coffee Bar and Gift Shop Gross Margin</td>
<td>9</td>
</tr>
</tbody>
</table>
Auditors' Report

To the Members of
Hospital Auxiliary Association of the Stratford General Hospital

We have audited the statement of financial position of Hospital Auxiliary Association of the Stratford General Hospital as at March 31, 2010 and the statement of operations and changes in fund balances for the year then ended. These financial statements are the responsibility of the Auxiliary's management. Our responsibility is to express an opinion on these financial statements based on our audit.

Except as explained in the following paragraph, we conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In common with many charitable organizations, the Auxiliary derives revenue from donations and fundraising, the completeness of which is not susceptible to satisfactory audit verification. Accordingly, our verification of these revenues was limited to the amounts recorded in the records of the Auxiliary, and we are not able to determine whether any adjustments might be necessary to donation and fundraising revenues, net revenue (expenditure), assets and fund balances.

In our opinion, except for the effect of adjustments, if any, which we might have determined to be necessary had we been able to satisfy ourselves concerning the completeness of the revenue referred to in the preceding paragraph, these financial statements present fairly, in all material respects, the financial position of the Auxiliary as at March 31, 2010 and the results of its operations and the changes in its fund balances for the year then ended in accordance with Canadian generally accepted accounting principles.

BDG Canada LLP
Chartered Accountants, Licensed Public Accountants
Stratford, Ontario
May 4, 2010
HOSPITAL AUXILIARY OF STRATFORD GENERAL HOSPITAL

ANNUAL REPORT FOR THE PERIOD APRIL 1, 2009 TO MARCH 31, 2010

<table>
<thead>
<tr>
<th>Hospital Auxiliary Association of the Stratford General Hospital</th>
<th>Statement of Financial Position</th>
</tr>
</thead>
<tbody>
<tr>
<td>March 31</td>
<td>General Fund</td>
</tr>
<tr>
<td>---</td>
<td>---</td>
</tr>
<tr>
<td><strong>Assets</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Current</strong></td>
<td></td>
</tr>
<tr>
<td>Cash and bank</td>
<td>$ 40,016</td>
</tr>
<tr>
<td>Short-term investments (Note 1)</td>
<td></td>
</tr>
<tr>
<td>Accrued interest</td>
<td>126</td>
</tr>
<tr>
<td>Prepaid expense</td>
<td>-</td>
</tr>
<tr>
<td>Inventories</td>
<td>-</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$ 40,142</strong></td>
</tr>
<tr>
<td><strong>Long-term investments</strong> (Note 2)</td>
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</tr>
<tr>
<td>30,000</td>
<td>-</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$ 70,142</strong></td>
</tr>
<tr>
<td><strong>Liabilities and Fund Balances</strong></td>
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</tr>
<tr>
<td>Accounts payable and accrued liabilities</td>
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<tr>
<td>G.S.T. payable</td>
<td>-</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>3,708</strong></td>
</tr>
<tr>
<td>Fund balances</td>
<td>66,434</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$ 70,142</strong></td>
</tr>
</tbody>
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On behalf of the Board:

______________________________  Director

______________________________  Director

The accompanying summary of significant accounting policies and notes are an integral part of these financial statements.
# Hospital Auxiliary Association of the Stratford General Hospital
## Statement of Operations and Changes in Fund Balances

**For the year ended March 31**

<table>
<thead>
<tr>
<th>Revenue</th>
<th>General Fund</th>
<th>Coffee Bar and Gift Shop Fund</th>
<th>Nevada Ticket Lottery Fund</th>
<th>Total 2010</th>
<th>Total 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fundraising (schedule)</td>
<td>$11,467</td>
<td>$ -</td>
<td>$ -</td>
<td>$11,467</td>
<td>$13,890</td>
</tr>
<tr>
<td>Donations</td>
<td>8,793</td>
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<td>-</td>
<td>8,793</td>
<td>5,917</td>
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<tr>
<td>Membership fees</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>10</td>
</tr>
<tr>
<td>Interest earned</td>
<td>249</td>
<td>-</td>
<td>-</td>
<td>249</td>
<td>631</td>
</tr>
<tr>
<td>Product sales (schedule)</td>
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<td>336,904</td>
<td>-</td>
<td>336,904</td>
<td>336,889</td>
</tr>
<tr>
<td>Ticket sales</td>
<td>-</td>
<td>-</td>
<td>14,080</td>
<td>14,080</td>
<td>18,210</td>
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**Total**

<table>
<thead>
<tr>
<th></th>
<th>General Fund</th>
<th>Coffee Bar and Gift Shop Fund</th>
<th>Nevada Ticket Lottery Fund</th>
<th>Total 2010</th>
<th>Total 2009</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>20,509</td>
<td>336,904</td>
<td>14,080</td>
<td>371,493</td>
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</table>

## General Expenditures

<table>
<thead>
<tr>
<th></th>
<th>General Fund</th>
<th>Coffee Bar and Gift Shop Fund</th>
<th>Nevada Ticket Lottery Fund</th>
<th>Total 2010</th>
<th>Total 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Conferences and meetings</td>
<td>420</td>
<td>-</td>
<td>-</td>
<td>420</td>
<td>1,707</td>
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<td>Cost of sales (schedule)</td>
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<td>4,320</td>
<td>184,937</td>
<td>182,765</td>
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<tr>
<td>Donations</td>
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<td>8,000</td>
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<td>139,629</td>
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<td>H.A.A. dues</td>
<td>300</td>
<td>-</td>
<td>-</td>
<td>300</td>
<td>300</td>
</tr>
<tr>
<td>License fees</td>
<td>-</td>
<td>-</td>
<td>746</td>
<td>746</td>
<td>1,054</td>
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<td>Membership communications</td>
<td>381</td>
<td>-</td>
<td>-</td>
<td>381</td>
<td>681</td>
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<tr>
<td>Miscellaneous</td>
<td>395</td>
<td>7,331</td>
<td>-</td>
<td>7,726</td>
<td>7,547</td>
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<tr>
<td>Professional fees</td>
<td>4,252</td>
<td>-</td>
<td>-</td>
<td>4,252</td>
<td>4,043</td>
</tr>
<tr>
<td>Wages and benefits</td>
<td>-</td>
<td>79,890</td>
<td>-</td>
<td>79,890</td>
<td>73,623</td>
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</tbody>
</table>

**Total**

<table>
<thead>
<tr>
<th></th>
<th>General Fund</th>
<th>Coffee Bar and Gift Shop Fund</th>
<th>Nevada Ticket Lottery Fund</th>
<th>Total 2010</th>
<th>Total 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>80,878</td>
<td>267,838</td>
<td>13,066</td>
<td>361,782</td>
<td>411,259</td>
</tr>
</tbody>
</table>

## Net revenue (expenditure) for the year

<table>
<thead>
<tr>
<th></th>
<th>General Fund</th>
<th>Coffee Bar and Gift Shop Fund</th>
<th>Nevada Ticket Lottery Fund</th>
<th>Total 2010</th>
<th>Total 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>(60,369)</td>
<td>69,066</td>
<td>1,014</td>
<td>9,711</td>
<td>(35,712)</td>
<td>-</td>
</tr>
</tbody>
</table>

## Interfund transfers

<table>
<thead>
<tr>
<th></th>
<th>General Fund</th>
<th>Coffee Bar and Gift Shop Fund</th>
<th>Nevada Ticket Lottery Fund</th>
<th>Total 2010</th>
<th>Total 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>66,340</td>
<td>(66,340)</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

## Fund balances, beginning of year

<table>
<thead>
<tr>
<th></th>
<th>General Fund</th>
<th>Coffee Bar and Gift Shop Fund</th>
<th>Nevada Ticket Lottery Fund</th>
<th>Total 2010</th>
<th>Total 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>80,463</td>
<td>32,489</td>
<td>3,178</td>
<td>96,130</td>
<td>131,842</td>
<td>-</td>
</tr>
</tbody>
</table>

## Fund balances, end of year

<table>
<thead>
<tr>
<th></th>
<th>General Fund</th>
<th>Coffee Bar and Gift Shop Fund</th>
<th>Nevada Ticket Lottery Fund</th>
<th>Total 2010</th>
<th>Total 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>$ 66,434</td>
<td>$ 35,215</td>
<td>$ 4,192</td>
<td>$ 105,841</td>
<td>$ 96,130</td>
<td>-</td>
</tr>
</tbody>
</table>
Hospital Auxiliary Association of the Stratford General Hospital
Summary of Significant Accounting Policies

March 31, 2010

Purpose of Organization  The Hospital Auxiliary Association of the Stratford General Hospital ("the Auxiliary") is a charitable organization under the Income Tax Act. The Auxiliary operates a coffee bar and gift shop, and holds fundraising events. Funds realized are disbursed to the Stratford General Hospital Foundation for the hospital's equipment and capital funds and other programs.

Financial Instruments  The Auxiliary's financial instruments consist of cash, investments and accounts payable. Cash and investments have been classified as held-for-trading and are reported at fair value. Any changes in fair value and all interest and transaction costs are recorded to income during the year. Accounts payable are classified as other liabilities and are therefore reported at amortized cost.

Revenue Recognition  The Auxiliary follows the deferral method of accounting for contributions. Under this method unrestricted contributions are recorded as revenue in the year of receipt. Externally restricted contributions are recognized as revenue in the year in which the related expenses are recognized.

Revenues from product and ticket sales are recorded at the point of delivery to the purchaser.

Inventories  Inventories are valued at lower of cost and net realizable value. Cost is determined on a first-in, first-out basis.

Capital Assets  Capital assets are expensed in the year of acquisition.

Cash Flow Statement  A cash flow statement has not been prepared because it would not provide any additional useful information in understanding the cash flows for the year.

Contributed Services  Volunteers contribute a significant amount of their time to the organization each year. Due to the difficulty of determining the fair value, contributed services are not recognized in the financial statements.
Hospital Auxiliary Association of the Stratford General Hospital
Notes to Financial Statements

March 31, 2010

1. Short-term Investments

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Guaranteed investment certificate</td>
<td>$</td>
<td>$45,000</td>
</tr>
</tbody>
</table>

Guaranteed investment certificate matured February 16, 2010 and had an effective interest rate of 1.1%.

2. Long-term Investments

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Guaranteed investment certificate</td>
<td>$30,000</td>
<td>$</td>
</tr>
</tbody>
</table>

Guaranteed investment certificate bears an effective interest rate of 1.00% and has a maturity date of October 29, 2012.

3. Related Party Transactions

The Hospital Auxiliary Association of the Stratford General Hospital is related to the Stratford General Hospital Foundation and the Stratford General Hospital. The Stratford General Hospital has an economic interest in the Stratford Hospital Foundation and the Stratford Hospital Foundation in turn has an economic interest in the Hospital Auxiliary Association of the Stratford General Hospital.

The following transactions took place during the year:

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Donations made to the Stratford General Hospital Foundation</td>
<td>$83,130</td>
<td>$139,529</td>
</tr>
</tbody>
</table>

These transactions are shown at fair value at the date of contribution.
Hospital Auxiliary Association of the Stratford General Hospital
Notes to Financial Statements

March 31, 2010

4. Commitments

   The Auxiliary has pledged $100,000 per year over ten years to the Stratford General Hospital Foundation.
   
   There is $207,341 remaining to be paid on this commitment.

5. Subsequent Event

   Effective April 1, 2010, the Stratford General Hospital Auxiliary merged with the Stratford General Hospital Volunteer Services Group, thereby creating a new entity called the Volunteers of the Stratford General Hospital. All assets and liabilities of the Stratford General Hospital Auxiliary were transferred to the Stratford General Hospital’s ‘Volunteers of the Stratford General Hospital Fund’ for the continuing benefit of both patients and volunteers of the Stratford General Hospital.

6. Financial Instruments

   Unless otherwise noted, it is management’s opinion that the Auxiliary is not exposed to significant interest rate, currency or credit risks arising from its financial instruments.
## Hospital Auxiliary Association of the Stratford General Hospital
### Schedule of Fundraising Revenue

For the year ended March 31

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Raffle</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revenue</td>
<td>$4,817</td>
<td>$7,919</td>
</tr>
<tr>
<td>Expenditure</td>
<td>405</td>
<td>890</td>
</tr>
<tr>
<td></td>
<td><strong>4,412</strong></td>
<td><strong>7,029</strong></td>
</tr>
<tr>
<td><strong>Special events</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revenue</td>
<td>9,781</td>
<td>9,740</td>
</tr>
<tr>
<td>Expenditure</td>
<td>2,726</td>
<td>2,879</td>
</tr>
<tr>
<td></td>
<td><strong>7,055</strong></td>
<td><strong>6,861</strong></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$11,467</td>
<td>$13,890</td>
</tr>
</tbody>
</table>
Hospital Auxiliary Association of the Stratford General Hospital
Schedule of Coffee Bar and Gift Shop Gross Margin

<table>
<thead>
<tr>
<th></th>
<th>Coffee Bar</th>
<th>Gift Shop</th>
<th>2010</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Product sales</td>
<td>$ 242,307</td>
<td>$ 94,597</td>
<td>$ 336,904</td>
<td>$ 336,889</td>
</tr>
<tr>
<td>Inventory, beginning of year</td>
<td>8,718</td>
<td>21,668</td>
<td>30,386</td>
<td>22,211</td>
</tr>
<tr>
<td>Purchases</td>
<td>113,460</td>
<td>72,382</td>
<td>185,842</td>
<td>183,773</td>
</tr>
<tr>
<td>Inventory, end of year</td>
<td>6,183</td>
<td>29,428</td>
<td>35,611</td>
<td>30,366</td>
</tr>
<tr>
<td>Cost of sales</td>
<td>115,995</td>
<td>64,622</td>
<td>180,617</td>
<td>175,588</td>
</tr>
<tr>
<td>Gross margin</td>
<td>$ 126,312</td>
<td>$ 29,975</td>
<td>$ 156,287</td>
<td>$ 161,291</td>
</tr>
</tbody>
</table>
Blood donor clinics are held the fourth Tuesday on each month at the Christian Reform Church on Athlone Crescent.

Our dedicated workers shifts’ are 1:00 - 5:00 pm. and 5:00 - 9:00 pm.

Doris Belland staffs and works the evening shift.

Stella Butson is overseeing the Clinic that is at the Recreation Centre on the 4th Thursday of every second month from 4:00 - 8:00 pm.

Muriel Byard, Judy Hammond, Barbara Kyle, Mary McTaggart, Judy Purcell, Olive Siemon and I have been responsible for the afternoon shift.

The evening shift includes Ann Allen, Rosemarie Anthony, Ann Berg, Barbara Johnson, Rosemary Priestap, Noreen Ollivier and Jean Tsaltas.

Doris and I staff and work every month and the other volunteers alternate every other month.

The March Clinic was sponsored by A & W. They supplied their drinks, and suckers for everyone. They also brought “Big Bear” who added some mirth to the Clinic! All their staff, who were able, donated their blood to the clinic. Their staff returned again this month. We hope other businesses will follow their lead!

The Stratford Clinic continues to be a major clinic in Southwestern Ontario.

Publicity
Convenor Phyllis Dawson

Publicity for the S.G.H. Auxiliary & Hospital Volunteers Events was arranged by posters in the hospital lobby, local newspapers, free ads on the Internet, over local radio station C.J.C.S., Community Calendar Beacon Herald, and at the Sign-in desk in the hospital lobby. As well, thru a list of Caller-Contacts to the membership for special events, bake sales, etc.

Submitted by Phyllis Dawson.